



A Different Kind  
of Cloud Partner

# Move to the Cloud with Confidence

## T2M Works

### VOICE WORKS

Reliable, scalable, and feature rich cloud communications solutions with unmatched customer support.

- **T2M Voice:** Enterprise grade IP telephony for any size organization
- **T2M Voice+:** Unified Communications (Voice and video calling, mobility, unified messaging, presence, and chat on any device) with the industries best customer support.
- **T2M Connect:** Purpose-built native hosted SfB Contact Center solution
- **T2M Pro Services:** White glove services that guide every step of your journey and configure Voice Works services to fit your unique requirements.
- **T2M Teams Direct Connect:** The cost effective alternative to Microsoft calling plans.

### CLOUD WORKS

Your single source for optimizing cloud-enabled solutions end to end, from development to deployment to delivery. Animating ideas. Clearing obstacles. Showing you the way.

- **T2M Assess:** Understanding where your enterprise is in your cloud journey, assessing your readiness and inventorying your portfolio.
- **T2M Migrate:** Building blocks, processes, tools, and resources to ensure your move to the cloud results in the achievement of your pre-determined end state.
- **T2M Modernize:** World class technical resources to animate ideas, clear obstacles, and show you the way.
- **T2M Managed Services:** A proven operating model, on-going cost optimization, and Day2 infrastructure management for your cloud environment.

### MANAGED WORKS

Ongoing management of our customer's environment, on premise and in the cloud.

- **T2M Day 2:** Managed and maintained customer on premises SfB
- **T2M Day 2+:** T2M Day2 with flexible monthly engineering resources included
- **T2M Engage:** A comprehensive range of engineering expertise delivered in an Engineering as a Service (EaaS) model
- **T2M Networking:** Transformative modern networking delivered as a Managed Service in an OPX model
- **T2M Watch:** 24X7 Network Monitoring and Management

## How we do it:

### A PHILOSOPHY THAT WORKS:

- **Engineering Excellence:** Highly certified cloud and voice engineers with experience deploying complex voice solutions
- **Operational Methodology:** Proven processes using industry best practices that have been developed through years of experience
- **Partner Community:** Deep engagement with key technology providers
- **White Glove Commitment:** A personalized approach and commitment to customer satisfaction

### A PROCESS THAT WORKS:

- **Discovery/Assessment/Remediation:** T2M partners with you to understand your environment, needs, and overall objectives
- **Planning and Design:** A proven approach to ensuring the desired goals are achieved
- **Implementation:** Disciplined project management processes and experienced subject matter experts
- **On-going Support:** Follow-through to ensure customers consume cloud services effectively

## What we do:

T2M Works enables customers to step into the future, by addressing every aspect of their cloud journey. T2M Works removes the obstacles and confusion, and clears the path to a future filled with possibilities. T2M Works creates enduring partnerships with high-touch, white glove service.

## What our customers say:

"We have worked with T2M for 4 years now. From new project coordination and management, new service feature test and setup or just BAU, T2M has proven to be a true partner."

- *Marc Ybarra* - TitleMax

"T2M is a great partner to work with as our business evolves, and new challenges arise. From capacity planning to phone call routing, T2M has consistently been able to work with us on today's challenges and ready ourselves for the future."

- *Chadd Justsen* - Infrastructure Lead Systems Engineer, Medical Solutions

"T2M is incredibly responsive and always available to address our needs."

- *Mike Jones* - VP Information Technology, Stage Stores

## Who we are:

T2M is a different kind of cloud partner. We specialize in the migration of critical client applications from on premises to the cloud, from development to deployment to delivery. Whether you're just beginning a project or looking for ongoing support, T2M has solutions built to address your needs.

Unlike the big box vendors, T2M addresses the need to combine the benefits of a hyperscale cloud infrastructure with the **system integration** expertise and personalized ongoing support needed to make the product consumable. T2M's operational framework integrates these elements to create maximum benefit and return on investment.

T2M engineers are certified and experienced with Microsoft and AWS cloud solutions. If you want a partner who can understand your challenges, create a path forward, and be there for the long term, think T2M Works.

T2M has earned a reputation for superior engineering, process and delivery excellence, and **relationships** that grow stronger during the toughest challenges. Clients choose T2M because of a superior support philosophy and the recognition that **experience counts**. T2M becomes a true partner and is dedicated to your company's success.



Realizing ideas.



Clearing the obstacles.



Illuminating the path ahead.



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TALK WITH AN EXPERT:

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Microsoft Partner  
Gold Communications  
Gold Collaboration and Content  
Gold Windows and Devices  
Gold Datacenter  
Gold Messaging